



FINAL EXAMINATION

COURSE : ISLAMIC BANKING PRODUCT AND SERVICE

COURSE CODE : PIB1013

DURATION : 2 HOURS

INSTRUCTIONS TO CANDIDATES:

1. This question paper consists of **THREE (3)** parts : Part A (30 Questions)
: Part B (20 Questions)
: Part C (01 Question)
2. Answer ALL questions from PART A, PART B and PART C.
 - i. Answer PART A in the TRUE/FALSE Answer Sheet.
 - ii. Answer PART B in the Objective Answer Sheet.
 - iii. Answer PART C in the Answer Booklet provided.
3. Please check to make sure that this examination pack consists of:
 - i. The Question Paper.
 - ii. An Answer Booklet.
 - iii. An Objective Answer Sheet.
 - iv. A True/False Answer Sheet.
4. Do not bring any material into the examination hall unless permission is given by the invigilator.
5. Please write your answer using a ball-point pen.

MYKAD NO : _____
ID. NO. : _____
LECTURER : _____
SECTION : _____

DO NOT OPEN THIS QUESTION PAPER UNTIL YOU ARE TOLD TO DO SO

The question paper consists of 10 printed pages

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PART A: TRUE OR FALSE

Indicate whether the statement is TRUE or FALSE.

1. **(1 point)**
DuitNow provides delayed transfers of funds between bank accounts.
2. **(1 point)**
DuitNow can transfer funds using a mobile number.
3. **(1 point)**
Fees are applicable when using JomPAY billers.
4. **(1 point)**
To use JomPAY, customers need to enter a biller code and reference number.
5. **(1 point)**
FPX refers to the Financial Process Entity.
6. **(1 point)**
In Malaysia, retail payment system can be divided into three.
7. **(1 point)**
Bank Negara Malaysia implemented the eSPICK to replace SPICK in 2010.
8. **(1 point)**
SPICK is the national cheque-clearing system that processes all cheques issued by banks in Malaysia.
9. **(1 point)**
JomPAY is an international bill payment scheme.
10. **(1 point)**
The debit card is an example of a retail payment instrument.
11. **(1 point)**
There are two types of transactions handled by RENTAS.

12. **(1 point)**
RENTAS was implemented in 2011.
13. **(1 point)**
RENTAS refers to Real Time Electronics Transfer of Funds and Securities.
14. **(1 point)**
RENTAS is the only large value payment system (LVPS) for Malaysia.
15. **(1 point)**
Scripless Securities Transfer System (SSTS) is one of the types of transactions handled by RENTAS.
16. **(1 point)**
EFTPOS refers to Electronic Fund Transfer Point of Sales.
17. **(1 point)**
There is a limit to cash withdrawal from an Automated Teller Machine.
18. **(1 point)**
Charge cards require customers to pay statement balance in full.
19. **(1 point)**
EDI refers to Electronic Data International.
20. **(1 point)**
Customers can change their card PIN number via an Automated Teller Machine.
21. **(1 point)**
Credit assessment is used to evaluate an individual's or business's creditworthiness.
22. **(1 point)**
Credit assessment is irrelevant for banks and financing companies when deciding on loan approvals.
23. **(1 point)**
Public records such as judgments and liens do not affect creditworthiness.

24. **(1 point)**
Central Credit Reference Information System (CCRIS) is a credit reporting agency in Malaysia.
25. **(1 point)**
Experian Information Services Sdn Bhd is **NOT** involved in credit reporting in Malaysia.
26. **(1 point)**
Credit Bureau Malaysia Sdn Bhd consolidates credit information from various financial institutions.
27. **(1 point)**
Income level and employment status verification are part of the credit assessment steps.
28. **(1 point)**
A lower debt-to-income ratio indicates better financial health.
29. **(1 point)**
Monitoring and review of the borrower's financial status is an ongoing process.
30. **(1 point)**
Credit reports do not include any information about bankruptcies.

PART B: MULTIPLE CHOICE

Answer **ALL** questions.

1. **(1 point)**
What does fund transfer refer to?
 - A. The process of borrowing money from a financial institution.
 - B. The process of moving money from one account to another.
 - C. The process of closing a bank account.
 - D. The process of opening a new bank account.

2. **(1 point)**
What is a common feature of Electronic Fund Transfers (EFT)?
 - A. They can only be processed during bank business hours.
 - B. They require a signature to be completed.
 - C. They include methods like online banking, mobile banking, and payment systems.
 - D. They are slower compared to traditional fund transfers.

3. **(1 point)**
Which of the followings is the key features of DUITNOW?
 - A. Scheduled transfers only.
 - B. Real-time fund transfers.
 - C. Complex Identification.
 - D. Inaccessibility.

4. **(1 point)**
What is JOMPAY?
 - A. An e-wallet service for online shopping.
 - B. A mobile app for booking travel tickets.
 - C. A rewards program for credit card users.
 - D. Malaysia's national bill payment scheme.

5. **(1 point)**
What does JOMPAY's wide acceptance include?
 - A. Extensive network with over 5,000 billers.
 - B. Acceptance only in select high-end retail stores.
 - C. Limited to payments for government services only.
 - D. Restricted to specific bank customers.

6. **(1 point)**
Which of the followings is a primary function of Financial Process Exchange (FPX)?
- A. Facilitating stock market trading.
 - B. Enabling secure and reliable online payments.
 - C. Managing personal finance software.
 - D. Offering loans and credit services.
7. **(1 point)**
What aspect of FPX makes it convenient for users?
- A. It is only available during banking hours.
 - B. It requires extensive technical expertise to use.
 - C. It offers 24/7 availability and a user-friendly interface.
 - D. It limits the number of transactions per day.
8. **(1 point)**
What system replaced Sistem Penjelasan Imej Cek Kebangsaan (SPICK) in Malaysia in 2008?
- A. eSPICK (National Electronic Cheque Information Clearing System).
 - B. RTGS (Real-Time Gross Settlement).
 - C. SWIFT (Society for Worldwide Interbank Financial Telecommunication).
 - D. FPX (Financial Process Exchange).
9. **(1 point)**
What was the primary objective of implementing Real Time Electronics Transfer of Funds and Securities (RENTAS)?
- A. To enable online shopping payments.
 - B. To improve the efficiency of small-value transactions.
 - C. To improve the efficiency of large-value transactions.
 - D. To facilitate international trade payments.
10. **(1 point)**
What is the Scripless Securities Transfer System (SSTS)?
- A. A platform for processing retail payments and credit card transactions.
 - B. A system that only handles cash transfers between individual bank accounts.
 - C. A system for electronic securities transfer and settlement without physical certificates.
 - D. A system designed to manage and securely store physical stock certificates in a centralized location, and access to these important financial documents.

11. **(1 point)**
Which of the following services can be performed using an Automated Teller Machine (ATM)?
- A. Purchasing an asset.
 - B. Applying for a loan.
 - C. Opening a new bank account.
 - D. Cash withdrawal.
12. **(1 point)**
Which of the following statements is **TRUE** about Automated Teller Machines (ATMs)?
- A. ATMs require assistance from a bank teller for transactions.
 - B. ATMs can be used to directly buy stocks.
 - C. ATMs are computerized devices that provide financial services.
 - D. ATMs are primarily used for printing checks.
13. **(1 point)**
Which of the followings is an advantage of using an Automated Teller Machines (ATM)?
- A. Limited to specific banking hours.
 - B. 24-hour access to services.
 - C. Requires assistance from a bank teller.
 - D. Only available in the local bank branch.
14. **(1 point)**
What is the primary function of an Electronic Funds Transfer at Point of Sale (EFTPOS)?
- A. Dispensing cash from ATMs.
 - B. Transferring funds using bank checks.
 - C. Enabling electronic payment at points of sale using payment cards.
 - D. Printing detailed account statements with transaction and balance information.
15. **(1 point)**
Which of the followings is **NOT** a function of an Electronic Funds Transfer at Point of Sale (EFTPOS) terminal?
- A. Payment Processing.
 - B. PIN Entry usage.
 - C. Receipt Printing provides a record of the transaction.
 - D. Automated Inventory Management.

16. **(1 point)**
What customers cannot do with their bank's mobile app?
- A. Transfer funds between accounts.
 - B. Check account statements.
 - C. Apply for a new passport directly through the app.
 - D. Locate the nearest ATM.
17. **(1 point)**
Which of the followings is **NOT** a structure of an Islamic credit card?
- A. Bay al- Inah based credit card.
 - B. Bay al – Tawarruq based credit card.
 - C. Ujrah based credit card.
 - D. Mudarabah based credit card.
18. **(1 point)**
Which of the following are the Shariah rulings on debit cards according to AAOIFI (Accounting and Auditing Organization for Islamic Financial Institutions)?
- i. The card usage must not exceed the balance available in the account.
 - ii. Interest charges can be applied if necessary.
 - iii. No interest charge should arise from the transaction.
 - iv. Islamic banks may charge a fee for issuing the debit card.
- A. i, ii and iii
 - B. i, ii and iv
 - C. i, iii and iv
 - D. ii, iii and iv
19. **(1 point)**
Which of the following are advantages of e-Banking?
- i. Security.
 - ii. Secrecy.
 - iii. Online fraud.
 - iv. No face-to-face interactions.
- A. i and ii
 - B. ii and iii
 - C. i and iii
 - D. iii and iv

20. **(1 point)**

What is Electronic Data Interchange (EDI)?

- A. The process of manually entering data into a company's system.
- B. The intercompany communication of business documents in a standard format.
- C. The exchange of data within a single company.
- D. The use of email to communicate business documents.

PART C: STRUCTURE

Answer the question.

1. (10 points)

Explain **FIVE (5)** purposes of credit assessment.

END OF QUESTION PAPER